

DIALOG TAHUNAN SSM 2021

ISU	Soalan/Pandangan Peserta	Maklumbalas SSM
TRAINING	<p>Webinars to be organised to explain latest developments in SSM especially pertaining to covid 19 measures</p> <p>Diskaun yuran seminar secara <i>online webinar</i> dan <i>zoom</i>.</p> <p>Bisnes sangat terkesan ketika pandemik. Setiausaha syarikat turut terjejas apabila pelanggan terjejas. Ini kerana secara tidak langsung mereka ralat untuk membayar perkhidmatan setiausaha seperti mana sebelum ini. Terdapat syarikat yang ditutup. Setiausaha perlu juga untuk <i>maintain point</i> mereka. Justeru mohon diberikan diskaun untuk setiap <i>fee</i> bagi <i>training</i> atau seminar berkaitan yang membawa kepada <i>point</i> setiausaha.</p> <p>Can seminar fee be reduced since it is conducted via webinar?</p> <p>Webinar for all training, but the fee still not much different as physical training. At least we have save cost for meals and function room, suggest the fee should reduce.</p> <p>Reduce the secretarial training fee.</p> <p>Continue online training for CPE points</p> <p>Mohon diadakan lebih banyak seminar atas talian untuk membantu setiausaha syarikat</p> <p>Seminar fizikal anjuran COMTRAC hanya di KL.</p> <p>Diharap pihak SSM memperbanyakkan seminar terutamanya anjuran COMTRAC di negeri pantai timur khususnya di Kelantan dan Terengganu</p>	<p>COMTRAC has scheduled 174 training programmes for the year 2021 and these will be conducted virtually. This decision was made to help ensure the safety of our participants, speakers and secretariat in response to the ongoing uncertainty regarding travel and the ability to gather in large groups due to the COVID-19 global pandemic.</p> <p>Since January 2021 SSM have implemented online registration and payment for the training programme at the e-COMTRAC platform. This initiative has solved the restriction faced by stakeholders during MCO to travel to SSM offices to make payment for training courses.</p> <p>The fee for webinar conducted by SSM are still at par with other webinars conducted by other professional bodies. In addition, SSM conducts free training (Corporate Talks) and offers a special (discounted) fee for selected training programmes.</p> <p>For example, delegates get to attend National Conference 2021 which was held on 24 August 2021 at a special registration fee of RM300 only and earn 8 CPE points for this 1-day training. The rate is the lowest compared to other 1-day webinar organized by other bodies.</p> <p>With regards to the update on COVID-19 measures, stakeholders and the public may always follow SSM's official social media channels as below:</p> <ul style="list-style-type: none"> • Official Portal: www.ssm.com.my; • Facebook: Companies Commission of Malaysia (Official Website); • Instagram / IG: @ssmofficialpage; • Twitter: @ssmofficialpage; and • Telegram: Companies Commission of Malaysia (SSM)

DIALOG TAHUNAN SSM 2021

ISU	Soalan/Pandangan Peserta	Maklumbalas SSM
	<p>The Staff at SSM Kuching especially the counter staff are all very helpful.</p> <p>I wish SSM would continue to let us register and pay for attending SSM courses at SSM counter.</p> <p>COMTRAC - Terima kasih kerana telah mengurangkan <i>registration fees</i> bagi <i>online training</i> Yang ditawarkan. Dalam situasi pandemik sekarang, sudi sekiranya registration fees dapat dikurangkan dengan lebih lagi memandangkan tiada kos <i>venue rental & refreshments</i> yg perlu ditanggung oleh COMTRAC.</p> <p>Sila buat Telegram group khas utk COMTRAC supaya lebih mudah mendapatkan info terkini.</p>	<p>Satu aplikasi whatsapp business sedang disediakan oleh COMTRAC bagi memudahkan pelanggan untuk mendapatkan maklumat mengenai program-program latihan yang telah dirancang sepanjang tahun.</p> <p>COMTRAC memilih aplikasi Whatsapp Business berikutan aplikasi ini adalah antara platform komunikasi yang tinggi penggunaan di kalangan orang ramai.</p> <p>Platform yang diwujudkan ini membolehkan pelanggan untuk membuat pertanyaan secara terus kepada COMTRAC dan mendapat jawapan secara 'auto response'. Terdapat juga perkongsian PDF File bagi jadual program latihan sepanjang tahun, tatacara mendaftar program latihan dan juga manual menggunakan e-COMTRAC.</p> <p>Wakil COMTRAC akan ditugaskan untuk menjawab semua pertanyaan mengenai program-program latihan melalui Whatsapp Business - COMTRAC SSM ini.</p>